

Risk Assessment

Groups - School groups and Youth groups

Internal Ref. :	1542
Document Owner:	Robert O'brien
Premises:	Training Slope
Description of assessment:	School groups and youth groups using the snow sports facilities for skiing, snowboarding and ringos.
Date of assessment:	Sun 20/09/2020 11:59
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Hazard Identification

Below are the hazards that have been identified as having the potential to cause harm to employees and others who could be affected by the employers activities, e.g. the general public, contractors and visitors.

Hazard	Based on existing control measures			Based on new control measures		
	Category of harm	Likelihood of harm	Risk estimate	Category of harm	Likelihood of harm	New risk estimate
Physical injury						
Slips & trips	Slight harm	Likely	3	Slight harm	Likely	3
Low temperatures	Slight harm	Very unlikely	1	Slight harm	Very unlikely	1
Violence to staff	Moderate harm	Very unlikely	2	Moderate harm	Very unlikely	2

Hazard	Based on existing control measures			Based on new control measures		
	Category of harm	Likelihood of harm	Risk estimate	Category of harm	Likelihood of harm	New risk estimate
Other (specify)						
Skiing/Snowboarding lessons	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Skiing/Snowboarding recreation	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Snow sports equipment	Slight harm	Unlikely	2	Slight harm	Unlikely	2
New & Expectant Mothers	Moderate harm	Very unlikely	2	Moderate harm	Very unlikely	2
Slope	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Sledging/Ringos	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Instructors	Slight harm	Very unlikely	1	Slight harm	Very unlikely	1

Hazard Exposure

Those who are exposed to each hazard associated with the title of this risk assessment are identified below.

Physical injury : Slips & trips	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Physical injury : Low temperatures	Under 10	Over 10
Employees	-	Yes

Physical injury : Low temperatures	Under 10	Over 10
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Physical injury : Violence to staff	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : Skiing/Snowboarding lessons	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : Skiing/Snowboarding recreation	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : Snow sports equipment	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : New & Expectant Mothers	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : Slope	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : Sledging/Ringos	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Other (specify) : Instructors	Under 10	Over 10
Employees	-	Yes
Young Workers (under 18 years of age)	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Existing Control Measure(s)

Taking the Existing Control Measure(s) into account, the 'Category of Harm' and 'Likelihood of Harm' columns are an attempt to quantify the level of remaining risk for the purpose of identifying whether or not additional risk control measures are necessary. See the Risk Categorisation table in Appendix 1 for details.

Physical injury	
Hazard	Control Measures
Slips & trips	Flooring in the changing room is a non slip flooring. Wide walkways around the whole of the changing room. Rubber matting inside and outside the air lock and permanent wet floor signage. A wet-vac or other device (such as mops or squeegees) are also in use during busy periods to keep accumulations of water to a minimum.
	All guests are advised to wear the correct footwear and dress in warm waterproof clothing. Should any slips, trips or falls on the slope occur, all instructors, duty managers and the majority of the other team on site are first aid qualified.
Low temperatures	Any child affected by the cold will be escorted from the snow by a teacher wherever possible, or by a member of our team into the changing area where the child will remain until they are happy to continue (with a teacher or parental supervision). If the child wishes to go to the toilet the team member will wait outside in the changing area for them. If the child requires assistance in the toilet, the tannoy system will be used to contact the parent, guardian or teacher. The tannoy system will also be used in this way if the child wishes to leave the changing area for any reason. If the child appears to be in the toilet for a long period of time, the tannoy should be used to contact the parent, guardian or teacher. Children of secondary school age will go inside and in to the toilet facilities on their own.
	Warm clothing and gloves are recommended. Ski/snowboard clothing is available to hire and gloves/socks are available to buy from The Snow Centre.
	It is between minus 1 and minus 6 in the snow box where the slopes are. We advise guests to wear warm clothing, layers and waterproof jackets.
Violence to staff	There is a permanent presence of a duty manager on site at all times whilst our guests are on the premises and there is good CCTV coverage inside the main building. Violence to the team or between guests will not be tolerated.

Other (specify)	
Hazard	Control Measures
Skiing/Snowboarding lessons	All skiing and snowboarding lessons have equipment provided free of charge.
	All participants should be wearing thick socks, gloves and warm clothing. We do not hire out warm clothing , all guests are able to purchase gloves and socks.
	All participants on snow activity lessons need to wear the correct footwear (ski or snowboard boots) if you do not have your own equipment we do supply this free of charge in all of our lessons and recreational sessions.
	To speed up the process of getting ready when on site we do send out a pack and ask for this to be filled in accurately and returned to us. The information pack includes (majority of the time sent via email) a booking confirmation, sizing chart (height, weight, age and shoe size).
	All lessons have an instructor and no more than the maximum number of participants are allowed in any one group at any one time. The maximum numbers are dependant upon current government guidelines
	Helmets and gloves are compulsory for everyone taking part in a lesson or on a recreational activity whilst they are still aged 18 and under. As of September 2017 helmets are compulsory for every age on every activity.
	All lessons are taken by BASI (British Association of Snowsports Instructors) IASI or equivalent qualifications. There are a sufficient number of first aiders on site to assist with any emergency. All instructors have been CRB/DBS checked and the majority of instructors have attended a child protection course.

Other (specify)	
Hazard	Control Measures
Skiing/Snowboarding recreation	All recreational skiers/snowboarders need to meet the minimum standard and are to sign an indemnity form at check in. Anyone under the age of 16 years will need to be signed in by a parent/guardian or teacher. Anyone 16 years and under is required to wear a helmet regardless of being on a lesson or a recreational session. As of September 2017 all guests regardless of age or activity will be asked to wear a helmet.
	All recreational participants must be able to control their speed and direction, link turns and stop when necessary, use a button lift competently without assistance. If at any time they are not at this standard the guest will be removed from the slope, if an alternative product is available at that time then we will endeavor to assist further.
	All recreational guests have equipment included in their ticket. However, if they wish to bring their own equipment they can, but The Snow Centre team will not be able to assist in amending DIN settings or assisting with fixing your own equipment. We do not take any responsibility for the loss of personal belongings.
	To speed up the process of getting ready when on site we do send out a pack and ask this to be filled in accurately and returned to us. The information pack includes (majority of the time sent via email) a booking confirmation, sizing chart (height, weight, age and shoe size) receipts are sent if required.
	All participants should be wearing thick socks, gloves and warm clothing. We do not hire out warm clothing, all guests are able to purchase gloves and socks.
	All participants on snow activity sessions need to wear the correct footwear (ski or snowboarding boots) if you do not have your own equipment we do supply this free of charge in all of our lessons.
	Helmets are compulsory for anyone partaking in lessons and as a company we advise all guests to wear helmets on any activity. If you are partaking in any freestyle recreational sessions then a helmet is compulsory. As of September 2017 helmets are compulsory for every age on every activity.
Snow sports equipment	All snow sports equipment is regularly checked and set by trained technicians.
New & Expectant Mothers	We advise all new and expectant mothers not to partake in snowsports activities. Please speak to your doctor prior to participating.
Slope	A duty manager is on site at all times and is first aid qualified.
	Slope Patrollers are on the main slope to oversee guest and slope safety. there are a minimum of 2 patrollers at any one time.
	All guests partake in activities at their own risk.
	All slope netting and equipment is checked regularly and maintained by our rental technicians, facilities team and slope patrollers.

Other (specify)	
Hazard	Control Measures
Sledging/Ringos	All participants should be wearing thick socks, gloves and warm clothing. We do not hire out warm clothing but all guests are able to purchase gloves and socks.
	All participants on snow activity lessons need to wear the correct footwear (ski or snowboard boots) if you do not have your own equipment we do supply this free of charge in all of our lessons /activities.
	These sessions will be supervised and are in a designated area of the slope.
Instructors	All instructors at The Snow Centre are BASI (British Association of Snowsports Instructors) qualified or equivalent. They all have a first aid qualification, child safety and DBS and on site induction/health and safety training.

Appendix 1

Table 1. Categories of Harm:

Harm Category (examples)	Health	Safety
Slight harm	Nuisance and irritation (e.g. headaches): temporary ill health leading to discomfort (e.g. diarrhoea).	Superficial injuries, minor cuts and bruises, eye irritation from dust etc.
Moderate harm	Partial hearing loss, dermatitis, asthma, work related upper limb disorders, ill health leading to permanent minor disability.	Lacerations, burns, concussion, serious sprains, minor fractures.
Extreme harm	Acute fatal diseases, severe life shortening diseases, permanent substantial disability.	Fatal injuries, amputations, multiple injuries, major fractures.

Table 2. Likelihood of Harm:

Harm Likelihood (examples)	Typical Occurrence
Very unlikely	Less than 1% chance of being experienced by an individual during their working lifetime.
Unlikely	Typically experienced once during the working lifetime of an individual.
Likely	Typically experienced once every 5 years by an individual.
Very likely	Typically experienced at least once every 6 months by an individual.

Table 3. Risk Categorisation:

Risk Estimate	Category of Risk	Action & Timescale
1	Trivial	No action is required and no detailed records need be kept.
2	Tolerable	No major additional controls required. However, there may be a need for consideration of improvements that involve minor or limited cost.
3	Moderate	In most cases, additional efforts will be required to reduce the risk. Risk reduction measures should be implemented within a defined time period.
4	Substantial	Considerable resources may have to be allocated to reduce the risk. Risk reduction measures should be implemented immediately and consideration should be given to suspending the task or work activity in the meantime
5	Intolerable	Task or work activity should be suspended until risk reduction measures have been implemented.

Table 4. Consequence & Likelihood of Harm:

Consequence	Slight harm	1	2	3	3
	Moderate harm	2	3	3	4
	Extreme harm	2	3	4	5
		Very unlikely	Unlikely	Likely	Very likely
		Likelihood			