

Risk Assessment

Groups - Corporate Groups

Internal Ref. :	1546
Document Owner:	Robert O'brien
Premises:	Training Slope
Description of assessment:	(none supplied)
Date of assessment:	Sun 20/09/2020 11:49
Date for review:	Mon 20/09/2021 21:00

Hazard Identification

Below are the hazards that have been identified as having the potential to cause harm to employees and others who could be affected by the employers activities, e.g. the general public, contractors and visitors.

Hazard	Based on existing control measures			Based on new control measures		
	Category of harm	Likelihood of harm	Risk estimate	Category of harm	Likelihood of harm	New risk estimate
Physical injury						
Slips & trips	Slight harm	Likely	3	Slight harm	Likely	3
Low temperatures	Slight harm	Very unlikely	1	Slight harm	Very unlikely	1
Violence to staff	Moderate harm	Very unlikely	2	Moderate harm	Very unlikely	2

Hazard	Based on existing control measures			Based on new control measures		
	Category of harm	Likelihood of harm	Risk estimate	Category of harm	Likelihood of harm	New risk estimate
Other (please specify)						
Instructors	Slight harm	Very unlikely	1	Slight harm	Very unlikely	1
Skiing and Snowboarding Lessons	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Recreational Sessions	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Sledging/Ringos	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
New and Expectant Mothers	Moderate harm	Very unlikely	2	Moderate harm	Very unlikely	2
Slope	Moderate harm	Unlikely	3	Moderate harm	Unlikely	3
Terms and Conditions	Slight harm	Very unlikely	1	Slight harm	Very unlikely	1

Hazard Exposure

Those who are exposed to each hazard associated with the title of this risk assessment are identified below.

Physical injury : Slips & trips	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Physical injury : Low temperatures	Under 10	Over 10
------------------------------------	----------	---------

Physical injury : Low temperatures	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Physical injury : Violence to staff	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : Instructors	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : Skiing and Snowboarding Lessons	Under 10	Over 10
Employees	-	Yes

Other (please specify) : Skiing and Snowboarding Lessons	Under 10	Over 10
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : Recreational Sessions	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : Sledging/Ringos	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : New and Expectant Mothers	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-

Other (please specify) : New and Expectant Mothers	Under 10	Over 10
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : Slope	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	Yes	-
Disabled Employees	Yes	-
Young Workers (under 18 years of age)	-	Yes
Public	-	Yes

Other (please specify) : Terms and Conditions	Under 10	Over 10
Employees	-	Yes
Inexperienced Employees	-	Yes
Disabled Employees	-	Yes
Young Workers (under 18 years of age)	-	Yes
New & Expectant Mother Employees	-	Yes
Contractors/Other Workers	Yes	-
Public	-	Yes
Children/Other Vulnerable Groups	-	Yes

Existing Control Measure(s)

Taking the Existing Control Measure(s) into account, the 'Category of Harm' and 'Likelihood of Harm' columns are an attempt to quantify the level of remaining risk for the purpose of identifying whether or not additional risk control measures are necessary. See the Risk Categorisation table in Appendix 1 for details.

Physical injury	
Hazard	Control Measures
Slips & trips	All guests are advised to wear the correct footwear and dress in warm waterproof clothing. Should any slips, trips or falls on the slope occur, all instructors, duty managers and the majority of the other team on site are first aid qualified. There is a first aid room on site.
	All flooring within the stair wells, and changing room facilities have a specialised non slip extra grip flooring.
Low temperatures	It is between minus 1 and minus 6 in the snow box where the slopes are. We advise guests to wear warm clothing, layers and waterproof jackets and trousers.
Violence to staff	There is a permanent presence of a duty manager on site at all times whilst public are on the premises and there is good CCTV coverage inside the main building. Violence to the team or between guests on site will not be tolerated

Other (please specify)	
Hazard	Control Measures
Instructors	All instructors at the snow centre are BASI (British Association of Snowsports Instructors) qualified or equivalent. They all have a first aid qualification, child safety and protection, an enhanced CRB and on site induction/health and safety training.

Other (please specify)	
Hazard	Control Measures
Skiing and Snowboarding Lessons	All skiing and snowboarding lessons have equipment provided free of charge.
	All participants should be wearing thick socks, gloves and warm clothing. We currently do not hire out warm clothing, all guests are able to purchase gloves and socks.
	All participants on snow activity lessons need to wear the correct footwear (ski or snowboard boots) if you do not have your own equipment we do supply this free of charge in all of our lessons and recreational sessions.
	To speed up the process of getting ready when on site we do send out a pack and ask for this to be filled in accurately and returned to us. The information pack includes (majority of the time sent via email) a booking confirmation, sizing chart (height, weight, age and shoe size) receipts are sent if required.
	All lessons have an instructor allocated. Groups sizes are in accordance with current government guidelines regarding group gatherings / sizes.
	Helmets are compulsory for anyone partaking in lessons and as a company we advise all guests to wear helmets. As of September 2017 helmets will be compulsory for all ages and all activities.

Other (please specify)	
Hazard	Control Measures
Recreational Sessions	All recreational skiers or snowboarders must sign in at the reception desk to confirm they are at the recreational standard unless signatures have been sent in advance. No instructor will be supervising this session(recreational), this is just skiing or snowboarding on your own or with a group of friends/colleagues as you are already at a high standard.
	All recreational participants must be able to control their speed and direction, link turns, stop when necessary, use a button lift competently without assistance. If at any time they are not at this standard the guest will be removed from the slope, if an alternative product is available at that time then we will endeavour to assist further.
	All recreational guests have equipment included in their ticket. However, if they wish to bring their own equipment they can, but The Snow Centre team will not be able to assist in amending din settings or assisting with fixing your own equipment. We do not take any responsibility for the loss of personal belongings.
	To speed up the process of getting ready when on site we do send out a pack and ask for this to be filled in accurately and returned to us. The information pack includes (majority of the time sent via email) a booking confirmation, sizing chart (height, weight, age and shoe size) receipts are sent if required.
	All participants should be wearing thick socks, gloves and warm clothing. We do hire out warm clothing at a cost (Jacket and Trousers) and all guests are able to purchase gloves and socks.
	All participants on snow activity sessions need to wear the correct footwear (ski or snowboard boots) if you do not have your own equipment we do supply this free of charge in all of our lessons.
	Helmets are compulsory for anyone partaking in lessons and as a company we advise all guests to wear helmets on any activity. If you are partaking in any freestyle recreational sessions then a helmet is compulsory. As of September 2017 helmets will be compulsory for all ages and all activities.
Sledging/Ringos	All participants should be wearing thick socks, gloves and warm clothing. We do not hire out warm clothing, but all guests are able to purchase gloves and socks.
	All participants on snow activity lessons need to wear the correct footwear (ski or snowboard boots) if you do not have your own equipment we do supply this free of charge in all of our lessons/activities. We do allow for guests to bring in their own wellington boots or walking boots as an alternative for the sledging/ringo sessions.
	These sessions will be supervised and are in a designated area of the slope.
New and Expectant Mothers	We advise all new and expectant mothers not to partake in snowsports activities. Please speak to your doctor prior to participating.

Other (please specify)	
Hazard	Control Measures
Slope	A duty manager is on site at all times and is first aid qualified.
	Slope patrollers are on the main slope to oversee guest and slope safety. There are a minimum of 2 patrollers at any one time.
	All guests partake in activities at their own risk.
	All slope netting and equipment is checked regularly and maintained by our rental technicians, facilities team and slope patrollers.
Terms and Conditions	Terms and conditions are on our website.

Appendix 1

Table 1. Categories of Harm:

Harm Category (examples)	Health	Safety
Slight harm	Nuisance and irritation (e.g. headaches): temporary ill health leading to discomfort (e.g. diarrhoea).	Superficial injuries, minor cuts and bruises, eye irritation from dust etc.
Moderate harm	Partial hearing loss, dermatitis, asthma, work related upper limb disorders, ill health leading to permanent minor disability.	Lacerations, burns, concussion, serious sprains, minor fractures.
Extreme harm	Acute fatal diseases, severe life shortening diseases, permanent substantial disability.	Fatal injuries, amputations, multiple injuries, major fractures.

Table 2. Likelihood of Harm:

Harm Likelihood (examples)	Typical Occurrence
Very unlikely	Less than 1% chance of being experienced by an individual during their working lifetime.
Unlikely	Typically experienced once during the working lifetime of an individual.
Likely	Typically experienced once every 5 years by an individual.
Very likely	Typically experienced at least once every 6 months by an individual.

Table 3. Risk Categorisation:

Risk Estimate	Category of Risk	Action & Timescale
1	Trivial	No action is required and no detailed records need be kept.
2	Tolerable	No major additional controls required. However, there may be a need for consideration of improvements that involve minor or limited cost.
3	Moderate	In most cases, additional efforts will be required to reduce the risk. Risk reduction measures should be implemented within a defined time period.
4	Substantial	Considerable resources may have to be allocated to reduce the risk. Risk reduction measures should be implemented immediately and consideration should be given to suspending the task or work activity in the meantime
5	Intolerable	Task or work activity should be suspended until risk reduction measures have been implemented.

Table 4. Consequence & Likelihood of Harm:

Consequence	Slight harm	1	2	3	3
	Moderate harm	2	3	3	4
	Extreme harm	2	3	4	5
		Very unlikely	Unlikely	Likely	Very likely
		Likelihood			